

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE
PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA

COVER LETTER

DOCKET
NUMBER:

2013

2013 MAR 25 AM 11:35
RECEIVED
PUBLIC SERVICE
COMMISSION

(Please type or print)

Submitted by: Custom Teleconnect, Inc.

Address: 6242 West Desert Inn Road
Las Vegas, NV 89146

SC Bar Number:

Telephone: 702-368-3324

Fax: 702-368-0363

Other:

Email: bperna@customteleconnect.com

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)

- ☐ Electric
☐ Electric/Gas
☐ Electric/Telecommunications
☐ Electric/Water
☐ Electric/Water/Telecom.
☐ Electric/Water/Sewer
☐ Gas
☐ Railroad
☐ Sewer
☒ Telecommunications
☐ Transportation
☐ Water
☐ Water/Sewer
☐ Administrative Matter
☐ Other:

NATURE OF ACTION (Check all that Apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Affidavit | <input type="checkbox"/> Letter | <input type="checkbox"/> Request |
| <input type="checkbox"/> Agreement | <input type="checkbox"/> Memorandum | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Answer | <input type="checkbox"/> Motion | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Appellate Review | <input type="checkbox"/> Objection | <input type="checkbox"/> Resale Agreement |
| <input type="checkbox"/> Application | <input type="checkbox"/> Petition | <input type="checkbox"/> Resale Amendment |
| <input type="checkbox"/> Brief | <input type="checkbox"/> Petition for Reconsideration | <input type="checkbox"/> Reservation Letter |
| <input type="checkbox"/> Certificate | <input type="checkbox"/> Petition for Rulemaking | <input type="checkbox"/> Response |
| <input type="checkbox"/> Comments | <input type="checkbox"/> Petition for Rule to Show Cause | <input type="checkbox"/> Response to Discovery |
| <input type="checkbox"/> Complaint | <input type="checkbox"/> Petition to Intervene | <input type="checkbox"/> Return to Petition |
| <input type="checkbox"/> Consent Order | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation |
| <input type="checkbox"/> Discovery | <input type="checkbox"/> Prefiled Testimony | <input type="checkbox"/> Subpoena |
| <input type="checkbox"/> Exhibit | <input type="checkbox"/> Promotion | <input type="checkbox"/> Tariff |
| <input type="checkbox"/> Expedited Consideration | <input type="checkbox"/> Proposed Order | <input type="checkbox"/> Other: |
| <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest | |
| <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit | |
| <input type="checkbox"/> Late-Filed Exhibit | <input checked="" type="checkbox"/> Report | |



2600 Maitland Center Pkwy.
Suite 300
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
Fax: 407-740-0613
www.tminc.com

March 22, 2013
Via Overnight Delivery

Clerk's Office
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: Custom Teleconnect, Inc
SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative , filed on behalf of Custom Teleconnect, Inc. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder
Compliance Reporting Specialist

cc: William Perna - Custom Teleconnect, Inc
file: Custom Teleconnect, Inc - Reporting - South Carolina

KG/jg

RECEIVED
2013 MAR 25 AM 11:35
SC PUBLIC SERVICE
COMMISSION

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Custom Teleconnect, Inc.			
Company Name		TELEPHONE	
		702-368-3324	
Dbaf/ka		Telephone #	
6242 West Desert Inn Road			
Mailing Address			
Las Vegas, NV 89146			
City, State, Zip Code			
6242 West Desert Inn Road			
Business Location			
Las Vegas, NV 89146			
City, State, Zip Code		County	

RECEIVED
 2013 MAR 25 AM 11:35
 SC PUBLIC SERVICE
 COMMISSION

REGISTERED AGENT INFORMATION

Registered Agent: C T Corporation System
Mailing Address: 75 Beattie Place, Two Insignia Financial Plaza
City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

William Perna			
A.	General Manager (Include Address if different than above)		
	702-368-3324	/ 702-368-0363	/ bperna@customteleconnect.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Norm Morgan		
B.	Customer Relations/Complaints Representative (Include Address if different than above)		
	702-368-3324	/ 702-368-0363	/ nmorgan@customteleconnect.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Norm Morgan		
C1.	Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)		
	702-368-3324	/ 702-368-0363	/ nmorgan@customteleconnect.com
	Telephone Number	/ Facsimile Number	/ E-mail Address
	800-672-9080		
C2.	Customer Contact (Toll Free Number)		
	800-672-9080		
D.	Engineering Operations (Include address if different than above.)		
	Norm Morgan		
	Telephone Number	/ Facsimile Number	/ E-mail Address
	702-368-3324	/ 702-368-0363	/ nmorgan@customteleconnect.com
E.	Test and Repair (Include address if different than above.)		
	Norm Morgan		
	Telephone Number	/ Facsimile Number	/ E-mail Address
	Norm Morgan		
F.	Emergencies (During non-office hours)		
	702-368-3324	/ 702-368-0363	/ nmorgan@customteleconnect.com
	Telephone Number	/ Facsimile Number	/ E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

William Perna		
G.	Regulatory Officer (Include Address if different than above)	
	702-368-3324	/ 702-368-0363 / bperna@customteleconnect.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
H.	Dual Party Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
I.	Interim LEC Fund Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
J.	Universal Service Fund Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
K.	Gross Receipts Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address
Kimberly Geuder		
L.	Lifeline Mailings (Name)	
	P.O. Drawer 200, Winter Park, FL 32790-0200	
	(Mailing Address)	
	407-740-8575	/ 407-740-0613 / kgeuder@tminc.com
	Telephone Number	/ Facsimile Number / E-mail Address

This form was completed by

TECHNOLOGIES MANAGEMENT, INC.

AS ATTORNEY-IN-FACT

BY CONNIE M. WIGHTMAN

Title

Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC

Attn: Clerk's Office

Post Office Drawer 11649

Columbia, South Carolina 29211

And

Office of Regulatory Staff

Attn: Jeanne Gordon

1401 Main Street, Suite 900

Columbia, South Carolina 29201